

How to make the most of your NMBA Membership

Northern Midlands Business Association member benefits reference guide



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Benefits, promotion and support to make EVERY Northern Midlands business thrive!

- NMBA free membership delivers value to your business of over \$500 per year
- NMBA paid membership options deliver value to your business ranging from \$1000 to over \$35,000 per year

Please follow these instructions to get the maximum benefits from your membership.

Northern Midlands Business Association

NMBA – Working for Northern Midlands to have the most connected, resilient, and innovative business community in Tasmania



Make the most of your NMBA membership.

NMBA is your local not-for-profit association representing **every** business across the Northern Midlands municipalities, from home businesses, farmers, retailers, trades, tourism, right up to our largest employers.

Every local business is entitled to **free NMBA membership** with benefits and support detailed in the relevant sections of this document.

NMBA also provides the **option** of various levels of **paid membership**. Paid memberships provide **advertising and promotional opportunities** to help local businesses grow, at a **small fraction of commercial rates**.

Boost your business & reach new customers

If you take up the option for paid membership, NMBA includes with your annual fee at no additional cost, advertising, and promotion of your business to enhance its profile, provide news and information, and access to new customers.

Depending on your level of paid membership, this can include:

Launceston Airport digital billboard –
local businesses can now get the kind of
high-profile exposure that was typically
only available for big marketing budgets.
Every level of paid NMBA membership
adds your business to the advertising
schedule on the large 3 x 3 metre digital
billboard. This billboard is ideally placed
on the main road exit from Launceston
airport and is viewed by more than 14,000
vehicles every single day. It is a great way
to promote your services, special events,
and contact information, to a much wider
audience of visitors, other businesses, and
new customers.





- Advertising in the regular NMBA email business news bulletins that are sent to 3,000 other local businesses, stakeholders, and key contacts. NMBA email bulletins achieve a greater that 98% delivery rate and around 70% regular "read rate" across this large audience.
- Feature Articles in the regular NMBA email business news bulletins, can tell the story of your business, its role in the local community and what makes it special for your customers.
- Inclusion of your business in the Northern Midlands online business
 directory for customers and other businesses to search and contact
 you to buy locally. Every local business is entitled to a listing in the
 directory, with paid members enjoying top-of-list in searches and more
 detailed information and photography.
- NMBA website Leading Business members are featured. The NMBA
 website at www.nmba.asn.au is the one-stop-shop for people to find
 out business news, upcoming events, and referral information to a
 huge range of other business services. Your business can include a
 feature article on the website.
- Your business featured on the NMBA Facebook feed. The NMBA
 team is constantly updating its Facebook page to keep it as a highly
 popular source on social media. Professional and Leading Business
 members can be included with ads, special offers, events or referrals
 on this popular social media destination.
- Your NMBA membership certificate. All levels of membership receive a printable NMBA membership certificate. NMBA encourages you to display your certificate prominently to show your commitment to the prosperity of the Northern Midlands municipalities.
- Speaking engagements and involvement in local events. The NMBA team takes pride in the quality and variety of the regular events it conducts, that range from consulting with the local business community on its issues and needs, education, special guest speakers, and networking get-togethers for local business owners. These events are a great opportunity for local businesspeople to tell fellow businesspeople about their vision, achievements, and latest news, share information, build relationships and develop new skills and knowledge



Choose the NMBA membership level that best suits your business.

- FREE MEMBERS. NO COST. VALUE delivered by NMBA to your business: \$510 per year. Please follow the instructions in the following pages to get the most from your NMBA Free membership
- ASSOCIATE MEMBERS. COST \$60 per year. VALUE delivered by NMBA to your business: over \$1,000 per year. Please follow the instructions in the following pages to get the most from your NMBA paid Associate membership
- PROFESSIONAL MEMBERS. COST \$290 per year. VALUE delivered by NMBA to your business: over \$19,000 per year. Please follow the instructions in the following pages to get the most from your NMBA paid Professional membership.
- LEADING BUSINESS MEMBERS. COST: \$690 per year. VALUE delivered by NMBA to your business: over \$35,500 per year. Please follow the instructions in the following pages to get the most from your NMBA paid Leading Business membership.

Because **NMBA** represents and supports EVERY business across the Northern Midlands municipalities, regardless of industry, size, or location, there will **always be free membership available**, with a full range of no-cost support, assistance, and referral services.

NMBA paid memberships are for local businesses that want new ways to promote themselves, boost their profile and find new customers.

NMBA encourages every Northern Midlands business to take advantage of this value and services.



Easy comparison guide to NMBA member levels and benefit

Benefits	<u>Free</u>	<u>Associate</u>	<u>Professional</u>	<u>Leading</u> <u>Business</u>
Listing in Northern Midlands Online Business Directory	Basic listing with your business details	1 image and 100 words listed above Free Members	2 images and 200 words listed above Associate Members	2 images and 300 words listed above Professional Members
Regular E-News Bulletins	✓	✓	✓	✓
Printable Membership certificate	✓	✓	✓	✓
Free Entry to most NMBA events	Paid	Free	Free	Free
Free expert one on one business counselling, consulting and advice sessions	2 hours	3 hours	5 hours	5 hours
Free access to the legal, employment & business hotlines of the Tasmanian Chamber of Commerce & Industry plus discounts to other TCCI services, Business Tasmania hotline and other NMBA partners (see website for details	~	V	~	✓
Voting rights at Annual General Meeting		✓	✓	✓
Standard advertisement in NMBA E-News Bulletins (valued at \$70 per ad)		1	1	2
Feature article In NMBA E-News Bulletins (valued at \$250 per article)				1
Feature on NMBA Website				✓
Feature on NMBA Facebook			✓	✓
Daily 1 minute advertisements on digital billboard adjacent to Launceston Airport		1	10	20
Membership value you receive	\$510	\$1060	\$19,070	\$36,500
Actual Membership fee per year (AUD, inclusive of GST)	\$0	\$60	\$290	\$690



Details and instructions for obtaining your NMBA member benefits.

NMBA encourages all Northern Midlands municipality businesses to get the maximum benefit from each of the programs according to your level of membership.

Please read each section carefully and follow the instructions to gain these benefits:

NMBA Benefit - Launceston Airport digital billboard advertising

NMBA Leading Business members – 20 x 1-minute ads per day

NMBA Professional members - 10 x 1-minute ads per day

NMBA Associate members - 1 x 1-minute ads per day

NMBA Free members - Not applicable

Details and how to obtain your benefit:

NMBA (in cooperation with Northern Midlands Business Association) operates a large digital billboard on Main Road just outside the exit from Launceston Airport for member and other advertising. Individual ads are 1 minute duration on a rotating roster from 6am to 12 midnight. The sign is viewed by an average of 14,000 cars each day. Currently ads are limited to text plus inclusion of your logo if you wish. We encourage fewer words in your ad to maximise visibility.

To be included please complete the online form at www.nmba.asn.au/billboard where you will be asked to provide the following information to submit your billboard advertisement:

- Your name so we can contact you if needed.
- Your email so we can contact you if needed.
- Your business name so we can identify your level of membership.
- An attached image file or your logo (optional)
- The text for your ad (we recommend 15 words or less)
- Any preferred time of day or day or week which NMBA will take into consideration where possible.

Note: up to three different ads can be included in your daily schedule



NMBA Benefit - Online business directory search - buy local

NMBA Leading Business members – up to 2 images and 300 words listed at the top of the directory listing and all search results.

NMBA Professional members - up to 2 images and 200 words listed above Associate and Free members in the directory listing and search results.

NMBA Associate members - up to 1 image and 100 words listed above Free members in the directory listing and search results.

NMBA Free members – Basic listing with your contact details and categories of your business

Details and how to obtain your benefit:

NMBA relies on Northern Midlands businesses to provide current information to help keep the online business directory up to date. It is each business's responsibility (and in their interest) to provide this information.

To be included please search for your business in the Business Directory section of the **NMBA** website at www.nmba.asn.au

If there is no entry for your business or the details need updating, please complete the online form at www.nmba.asn.au/business-directory which will ask you for the following information:

- Your name so we can contact you if needed.
- Your direct email address so we can contact you if needed.
- Your business name.
- One or more of the business categories listed
- Your main business phone number
- Your main business email address
- The main location address of your business if applicable
- Your website or Facebook page link if applicable
- Image files (for example logo, products, etc) according to your member level entitlements listed above.
- Heading and text about your business according to your member level entitlements listed above.

Note: **NMBA** suggests you check your online directory listing periodically and provide any new or updated information via the online form at www.nmba.asn.au/business-directory



NMBA Benefit - Feature article in email news bulletins

NMBA Leading Business members – one feature article per year

NMBA Professional members - Not applicable

NMBA Associate members - Not applicable

NMBA Free members - Not applicable

Details and how to obtain your benefit:

NMBA sends a monthly informative email news bulletin that has a greater than 99% delivery rate, and at least 65% "read rate" to an audience of around 3,000 people consisting of:

- Every business across Northern Midlands municipalities
- Northern Midlands councillors and key staff
- All Tasmanian members of Parliament
- Tasmanian Federal Senators
- Industry, community, and business groups
- Media representatives
- Other business-oriented stakeholders and subscribers

Your business can have a feature article in **NMBA** email news bulletins with photographs and contact information. It is a great way to boost the profile of your business to 3,000 key people.

For qualifying **NMBA** members, you can add your feature article content when completing or updating your online directory listing information via the online form at www.nmba.asn.au/business-directory



NMBA Benefit - Standard Advertising in email news bulletins

NMBA Leading Business members – two ads per year

NMBA Professional members - one ad per year

NMBA Associate members - one ad per year

NMBA Free members - Not applicable

Details and how to obtain your benefit:

NMBA's monthly enews bulletin

- Every business across Northern Midlands municipalities
- Northern Midlands councillors and key staff
- All Tasmanian members of Parliament
- Tasmanian Federal Senators
- Industry, community, and business groups
- Media representatives
- Other business-oriented stakeholders and subscribers

Your business ad can appear in NMBA email news bulletins, consisting of:

- Name of your business
- Sentence about your business
- Image or logo
- Link to your listing in the Northern Midlands online business directory.

For qualifying **NMBA** members, you can include your advertising content when completing or updating your online directory listing information via the online form at www.nmba.asn.au/business-directory



NMBA Benefit - Individual expert advice

NMBA Leading Business members – five hours per year

NMBA Professional members - five hours per year

NMBA Associate members - three hours per year

NMBA Free members – two hours per year

Details and how to obtain your benefit:

NMBA has formed partnership arrangements with a variety of organisations that can provide specialist advice by phone or visiting you. **NMBA** partners are professional consultants that will work with you on any area of business, at no cost, including:

- Starting up and growing your business
- Social media, online marketing, and your Web profile
- Digital capability including protecting your business from cyber-attack.
- Risks facing your business and
- Developing business plans, marketing plans, strategic plans, and succession plans
- Employment and management skills, finding and retaining employees.
- Regulations and compliance, including workplace health and safety.
- Lobbying on key issues affecting local businesses (contact NMBA direct)
- Other business advice and skills to help your business grow.

To obtain your **NMBA** benefit, go to the Partners area at www.nmba.asn.au/nmba-partner-program where you can search for organisations according to your need, and how to contact them.

Note: when contacting partners, you should always identify yourself as being a **NMBA** member, so that the organisation can provide you with these free services.



NMBA Benefit - TCCI Services

NMBA Leading Business members – included.

NMBA Professional members - included.

NMBA Associate members - included.

NMBA Free members - included.

Details and how to obtain your benefit:

NMBA has formed a special arrangement with the Tasmanian Chamber of Commerce and Industry, that automatically provides **NMBA** members with TCCI member services that would otherwise cost hundreds of dollars each year, including access to specialist advisors at its workplace HR helpline.

To obtain your **NMBA** benefit, go to the Partners area at at www.nmba.asn.au/nmba-partner-program and select the area on **TCCI** for more detail and contact information. When contacting TCCI be sure to say you are a **NMBA** member and part of the "**TCCI Chamber Alliance**"



NMBA Benefit - Events

NMBA Leading Business members – free entry

NMBA Professional members - free entry

NMBA Associate members - free entry

NMBA Free members – free or nominal entry fee

<u>Details and how to obtain your benefit:</u>

NMBA holds a number of business-oriented events throughout the year that range from guest speakers, education, and networking with other local business owners.

To obtain your benefit, you will automatically receive invitations from when you join **NMBA** as a free or paid member. You can also always see upcoming events and register to attend at the Events section of the **NMBA** website at www.nmba.asn.au



NMBA Benefit - member certificate

NMBA Leading Business members – custom certificate.

NMBA Professional members - custom certificate.

NMBA Associate members - custom certificate.

NMBA Free members – download and print certificate.

<u>Details and how to obtain your benefit:</u>

NMBA encourages all free and paid members to display your membership certificate which identifies your business as a member and working towards the prosperity of the Northern Midlands municipalities.

To obtain your benefit, paid **NMBA** members will receive a custom certificate as part of their information welcome pack, and can also request additional copies. Free **NMBA** members include every business that has a presence across the Northern Midlands municipalities and can download and print their certificate at www.nmba.asn.au/certificate



NMBA Benefit - feature on NMBA website

NMBA Leading Business members – included.

NMBA Professional members – not applicable

NMBA Associate members - not applicable

NMBA Free members – not applicable

<u>Details and how to obtain your benefit:</u>

NMBA has a special section on it's website for the limited number of **Leading Business Members**. As well as providing cross-promotion for your business, this benefit identifies local businesses that are major contributors to the economy and prosperity of the Northern Midlands regions.

For businesses that have joined or upgraded at the **NMBA** Leading Business level, you can include your website feature content when completing or updating your online directory listing information via the online form at www.nmba.asn.au/business-directory



NMBA Benefit - discount program

NMBA Leading Business members – included.

NMBA Professional members - included.

NMBA Associate members - included.

NMBA Free members - included.

<u>Details and how to obtain your benefit:</u>

NMBA free or paid members can obtain special discounts from a variety or organisation as part of their membership. These include providers of:

- Insurance service
- Hotels
- Airfares
- Training
- Superannuation

NMBA can also include special discount offers provided by free or paid members that will be heavily promoted to all other members. **NMBA** encourages you to consider offering a discount to promote and establish yourself to local customers. Email contactus@nmba.asn.au to find out more.

To access **NMBA** discounts, go to <u>www.nmba.asn.au/member-discounts</u> for details, and be sure to say you are a **NMBA** member when contacting discount providers.



NMBA we're here to help

NMBA Leading Business members – included.

NMBA Professional members - included.

NMBA Associate members - included.

NMBA Free members - included.

The **NMBA** team represents every business across the Northern Midlands municipality, regardless of their size or type, or if they are a free or paid member.

You can contact **NMBA** any time by the phone number listed at <u>www.nmba.asn.au</u> or emailing <u>contactus@nmba.asn.au</u>

For NMBA to support your business, it is in your interest to be sure NMBA is aware of your business. NMBA encourages you to check your online directory listing periodically and provide any new or updated information via the online form at www.nmba.asn.au/business-directory and if your listing does not come up in search, to register your free or paid membership at www.nmba.asn.au/memberships-benefits